



Converting Leads Into Clients

**Since
1965**

Camarillo, California



ALERT
COMMUNICATIONS

— For Law Firms Only —



Call Services



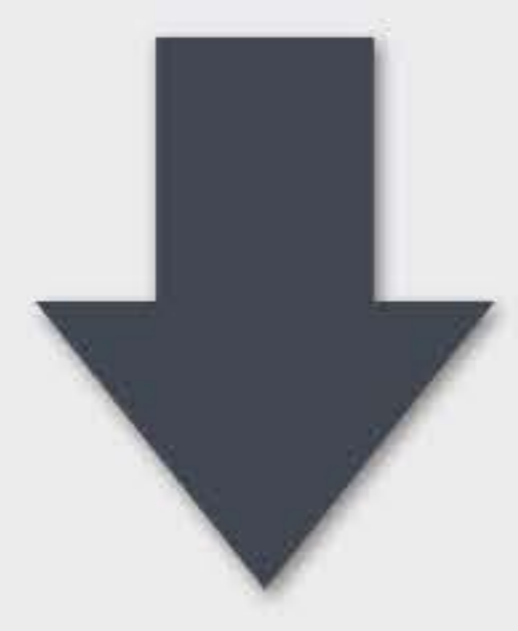
Intake Services



Retainer Services

Retainer Services

CONTACT - 2 - CONTRACT



Everything You Need to Turn a Lead Into a Client !

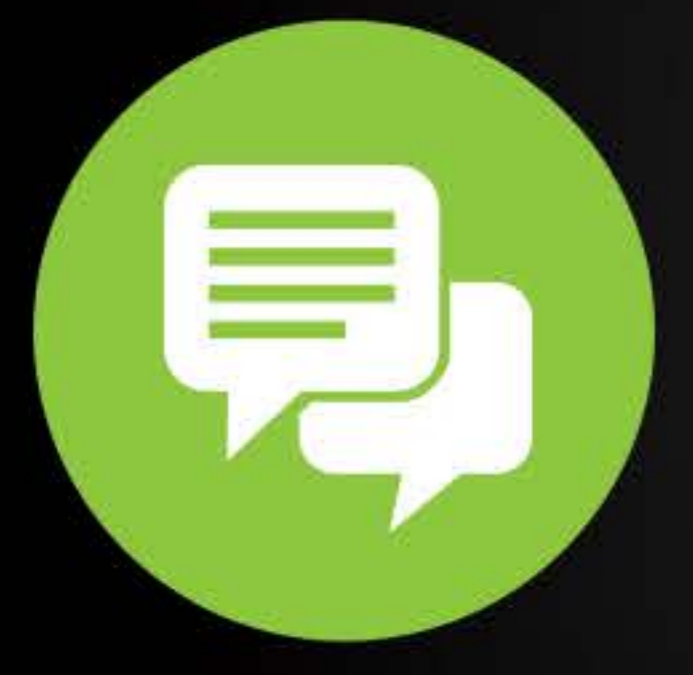
When your leads come in by phone, chat, web form, email or text our experienced **Law Firm Only** Intake Specialists will take your leads from "Contact-2-Contract."

- E-Sign On First Contact
- Text/Email/FedEx Retainers
- Multiple Attempt Follow Ups
- Full Customization
- Inbound & Outbound 24/7
- Mass Tort, Class Action & PI
- For Your Campaign or Office



Overflow Coverage

Many firms run large television, newspaper and online marketing campaigns and we are ready to handle the huge influx of calls your firm will receive.



English/Spanish Support

A large portion of our intake staff are bilingual. We are staffed bilingual 24/7 so you never have to worry.



Appointment Scheduling

In most cases, if your firm has an online calendar we can schedule an initial consult for you and your team.



CRM Integration

We have the ability to automatically web post or send CSV files with intake data that easily imports directly into your system.

Call Services

Clients can personalize our Virtual Receptionist Services by setting up a variety of call protocols. They can instruct our agents on various call situations and which calls to connect directly to your firm. When Virtual Receptionist Services are combined with call protocols they can provide your clients with personalized attention, including coverage beyond normal business hours.

Intake Services

Using customized intakes, our expert Intake Specialists are trained in legal terminology, empathy, legal intake and call control. They understand the different types of law and are able to classify cases correctly with the right amount of skill and confidence needed all while keeping abandon rates at less than 1%.



New Client Intake

We take all types of leads in both English and Spanish for offline and online marketing.



Offline Media Tort Response

Live answer calls under 3 rings: track, schedule follow up calls, text contracts with digital signatures



Online Lead Response

We live answer calls in 3 rings or less & immediately respond with outbound calls for web form, chat & text leads.



Outbound Call Services

We can take any list or webform and make as many attempts to make contact on your firm's behalf.

What Clients Say



Robert Blanchard

Levin, Papantonio, Thomas, Mitchell, Rafferty & Proctor, P.A

If your firm is looking for a high quality intake call center, I would recommend Alert Communications.



Walter Clark

Walter Clark Legal Group

We have seen an increase in "cases opened" in the amount of 47%.



Dona Hinton

Jim Adler & Associates

Based on my personal experience and that of my team, I would highly recommend Alert Communications.

